

# Broadband Facts

## Umpqua Broadband

### Umpqua 200

Fixed Broadband Consumer Disclosure

### Monthly Price

**\$139.99**

This monthly price **is not** an introductory rate.

This monthly rate **does not** require a contract.

### Additional Charges & Terms

#### Provider Monthly Fees

optional - Equipment replacement protection	\$4.99
optional - Email	\$5.00
optional - Managed WiFi	\$5.95
optional - Static IP	\$10.00
optional - VoIP (taxes not included)	\$29.99 - 36.99
optional - Managed business services	\$59.99 - \$899.99

#### One-Time Purchase Fees

Re-activation fee	\$35.00
Non-standard installation fee	\$99.99
optional - WiFi Router/mesh	\$80.00 - \$100.00
Government Taxes	varies/included

### Discounts & Bundles

No discounts or bundles are available

### Speeds Provided with Plan

Typical Download Speed	200 Mbps
Typical Upload Speed	25 Mbps
Typical Latency	18 ms

### Data Included with Monthly Price

**unlimited**

### Network Management Policy

[https://www.umpquabroadband.com/wp-content/uploads/2018/08/UBB\\_AUP.pdf](https://www.umpquabroadband.com/wp-content/uploads/2018/08/UBB_AUP.pdf)

### Privacy Policy

<https://www.umpquabroadband.com/privacy-policy>

### Customer Support

Phone: (541)488-9207

Website: <https://www.umpquabroadband.com>

Learn about the terms used on this label. Visit the Federal Communications Commission's Consumer Resource Center.

[fcc.gov/consumer](https://fcc.gov/consumer)

Unique Plan Identifier: Umpqua 200