

Broadband Facts

Umpqua Broadband

Umpqua 100

Fixed Broadband Consumer Disclosure

Monthly Price

\$119.99

This monthly price **is not** an introductory rate.

This monthly rate **does not** require a contract.

Additional Charges & Terms

Provider Monthly Fees

optional - Equipment replacement protection	\$4.99
optional - Email	\$5.00
optional - Managed WiFi	\$5.95
optional - Static IP	\$10.00
optional - VoIP (taxes not included)	\$29.99 - 36.99
optional - Managed business services	\$59.99 - \$899.99

One-Time Purchase Fees

Re-activation fee	\$35.00
Non-standard installation fee	\$99.99
optional - WiFi Router/mesh	\$80.00 - \$100.00
Government Taxes	varies/included

Discounts & Bundles

No discounts or bundles are available

Speeds Provided with Plan

Typical Download Speed	100 Mbps
Typical Upload Speed	20 Mbps
Typical Latency	18 ms

Data Included with Monthly Price

unlimited

Network Management Policy

https://www.umpquabroadband.com/wp-content/uploads/2018/08/UBB_AUP.pdf

Privacy Policy

<https://www.umpquabroadband.com/privacy-policy>

Customer Support

Phone: (541)488-9207

Website: <https://www.umpquabroadband.com>

Learn about the terms used on this label. Visit the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer

Unique Plan Identifier: Umpqua 100