

Broadband Facts

Umpqua Broadband

Umpqua 10

Fixed Broadband Consumer Disclosure

Monthly Price

\$49.99

This monthly price **is not** an introductory rate.

This monthly rate **does not** require a contract.

Additional Charges & Terms

Provider Monthly Fees

optional - Equipment replacement protection	\$4.99
optional - Email	\$5.00
optional - Managed WiFi	\$5.95
optional - Static IP	\$10.00
optional - VoIP (taxes not included)	\$29.99 - 36.99
optional - Managed business services	\$59.99 - \$899.99

One-Time Purchase Fees

Re-activation fee	\$35.00
Non-standard installation fee	\$99.99
optional - WiFi Router/mesh	\$80.00 - \$100.00
Government Taxes	varies/included

Discounts & Bundles

No discounts or bundles are available

Speeds Provided with Plan

Typical Download Speed	10 Mbps
Typical Upload Speed	2 Mbps
Typical Latency	18 ms

Data Included with Monthly Price

unlimited

Network Management Policy

https://www.umpquabroadband.com/wp-content/uploads/2018/08/UBB_AUP.pdf

Privacy Policy

<https://www.umpquabroadband.com/privacy-policy>

Customer Support

Phone: (541)488-9207

Website: <https://www.umpquabroadband.com>

Learn about the terms used on this label. Visit the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer

Unique Plan Identifier: Umpqua 10